

QUALITY ASSURANCE

The mission of the Quality Assurance Department is to maintain the highest level of customer satisfaction through continuous improvements in quality, delivery, and service in compliance with ISO 9001.

1 Quality Assurance Policy

WEY Technology AG provides products that comply with our customers' requirements. This objective shall be achieved by managing a Quality System that complies with ISO 9001 standards and continually improves the effectiveness of the Quality Management System.

2 Quality Assurance System

The Quality System, as detailed in the Quality Assurance Manual, assures the capability to control and continually improve our processes that determine the acceptability of products supplied to our customers. These requirements are primarily directed at prevention of non-conformance as well as detection, corrective action and process improvement implementation.

The Management Review process evaluates established process indicators to ensure the Quality System's suitability and effectiveness in satisfying the requirements of the Quality Assurance Manual and the Quality Policy Statement. We have established an extensive quality assurance system that allows our company to meet all the requirements of the ISO 9001 quality assurance standard.

Our quality assurance system focuses on the following principles:

- Quality is the responsibility of every employee.
- Ethical workmanship and customer satisfaction are paramount.
- Products and services must be delivered on time and at the agreed upon price
- The objective is to constantly meet requirements and demands in a timely matter and deal with customer complaints in a professional, fast and friendly way.
- To provide quality service WEY Technology AG has developed, documented, implemented processes to maintain a quality level that comply with ISO 9001.
- Continuous improvements are vital to ensure that our customers receive high quality products and services.

Our management systems, practices, products, suppliers, customers and employees are measured in terms of performance. We will continue to aggressively strive to ensure that customer satisfaction is achieved at all times, and in all things.

All our employees in our organization are committed to this Quality Policy that is reviewed for performance annually.

3 Continuous Quality Improvement

WEY Technology AG uses a range of tools to administer continuous quality improvement.

- Monitoring and control of suitable process parameters and product characteristics
- In-process and final Inspections
- Internal quality audits

WEY Technology AG Quality Assurance System compliance standards include:

- ISO 9001 Registered
- Conflict Material Assurance
- Environmental Mission Statement
- REACH Confirmation
- RoHS Declaration of Conformity

WEY Technology AG

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